# Lancelot Central Investigation Case Study

Fact360's Al Technology Is Bringing A New Dimension To The Research And Reporting Lancelot Central Provides Their Clients.

#### **SUMMARY**

FACT360 uses the latest Al and unsupervised machine learning technology to analyse communication networks and uncover information critical to organisations investigations, generating results that are impossible to achieve in other ways.

FACT360 can act as an early warning system to identify risks as they arise but also be used to find key evidence during an investigation into a specific event.

Utilising unsupervised machine learning means users do not need to search or even know the potential topics of interest actively. The technology identifies anomalies and unusual activity, and users are alerted to 'unknown-unknowns' incidents as they arise.

- Identify subtle behavioural changes in communication networks
- Alerting users to `unknown-unknowns' risks as they arise
- Uncover admissible evidence

#### THE BACKGROUND & PROCESS

With this incredible technology, they have revolutionised their client, Lancelot Central's, new project. Lancelot Central is an investigation and risk management consultancy committed to solving complex challenges, applying expertise and experience with fresh, innovative thinking to create custom-built solutions for our clients.

Lady Natalie Milbank, Global Head of Client Relations for Lancelot, said: "The Fact360 platform is a highly sophisticated and effective investigation tool. Indeed the most advanced I have worked with."

Lancelot Central had little knowledge of FACT360's services before seeing a presentation and initial demonstration carried out to the





Early warning system to identify threats as they arise



Advanced machine learning technology



300gb of largely unstructured data



Identify subtle behavioural changes in communication networks



Millions of emails, messages and documents processed in real-time



Al and ML analysis identifies key individuals, documents and events



Slash eDiscovery costs by only processing relevant data

"THE TEAM BEHIND
IT ARE HUGELY
SUPPORTIVE WITH
THEIR TRAINING
AND ADAPTIVE TO
A CLIENT'S SPECIFIC
REQUIREMENTS. THE
INFORMATION THEY
CAN EXTRACT (AND
THE VARIATION OF
FORMATS) APPEARS TO
BE ENDLESS "

Lady Natalie Milbank Global Head of Client Relations Lancelot Central



Association of British Insurer's board (ABI). After being fascinated and interested in seeing how this could work for them, they then requested a direct demonstration to their company. FACT360 is now integrated into their system and complements the existing eDiscovery tools set in place.

The integration of the Fact360 tool allows even more profound and more detailed reporting Lancelot Central can conduct. Fact360 adapted the product to suit Lancelot Central's specific requirements

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and supported them directly with research when needed.

Andy Slater,
Commercial Director
at Fact360, said: "We
were so happy to
assist Lady Natalie
Milbank and the team
at Lancelot Central in
their project with our
Al and unsupervised
machine learning
technology. We gave
in-depth training and
wanted to ensure that
we could provide the
best assistance possible

and improve their project to the best of our ability. We were also able to adjust and bend the system to integrate with their system seamlessly."

To find out more about how we can help you analyse potential threats, manage risks and make strategic decisions for your organisation, get in

#### **ABOUT FACT360**

FACT360 is a UK company pioneering the use of Al and unsupervised machine learning to help organisations find critical information that exists within their communication flows.

Underpinned by leading edge academic research, its practical solutions generate results that are impossible to achieve in other ways.

Established in 2017, FACT360 is widely used in fraud and insider threat investigations and applies the technology more broadly through solutions such as 'Prestige'.

### FACT360

## ABOUT LANCELOT CENTRAL

Lancelot is an investigation and risk management consultancy that is committed to solving complex challenges, applying expertise and experience combined with fresh innovative thinking to create custombuilt solutions for their clients.

Based in London, Dubai and Geneva, Lancelot provides specialist services worldwide.





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